

# Frequently Asked Questions

## **Why the Chromebook?**

Each technology we considered had its pluses and minuses. After researching educational publications and investigating what other schools or districts have done, we believe the Chromebook ultimately has the most power to fundamentally change the way our students learn at the high school level.

## **Will there be any fees for students?**

No additional fees beyond the textbook deposit fee will be required.

## **What happens to textbooks?**

Marysville High School will use a combination of traditional textbooks and electronic resources.

## **What is your response to students/parents who are concerned about the change or the use of this technology?**

Any change brings some level of anxiety. We are most comfortable with what we know. Our students know computers and technology. They have grown up with a variety of personal technology devices, but they don't know it as an important delivery tool of their education. We believe students will adapt quickly and welcome the opportunity to use 21st century learning tools like this. This will open vistas of educational opportunity that you have never before imagined.

## **Are there examples of how this technology could be utilized in a classroom?**

The opportunities are truly endless! Simply putting the power of the internet in the hands of every student in every classroom is game-changing. Other uses: text retrieval, reference sources, working on group projects simultaneously and recording results electronically, and reading textbooks and novels in digital format. Imagine a student watching a 5-minute video prepared by his teacher the night before class begins explaining the next learning objective. Then in class, the student uses the technology to explore resources regarding the learning objective. Then the student opens a PDF and answers questions electronically to assess learning and emails their responses to the teacher. This is just the tip of the iceberg of what the Chromebook can do to revolutionize the way students learn!

## **What resources are going to be available to teachers so they can quickly and properly incorporate the use of technology into their classrooms?**

The district will provide on-going professional development utilizing district staff and outside resources. Several teachers have already attended trainings and are supporting colleagues through our Professional Learning Communities process. The Chromebook is very user friendly and will enhance educational delivery immediately for the majority of teachers and very quickly for the rest. Our students have grown up with technology like this and will take to it immediately.

**May students take the Chromebook home?**

Yes, students should take their Chromebooks home not only for school work but also to charge their device.

**How long with the Chromebook battery last?**

The battery is built to last up to 8 hours when fully charged.

**What if we don't have high-speed internet or wi-fi at home?**

Please don't worry about this. Documents can be downloaded to the Chromebook local storage and worked on at home without using the internet.

**How are websites filtered?**

The Chromebook is only filtered for inappropriate access and content when it is used at the school on the school's Internet. Most other sites for Internet access DO NOT provide a system that will restrict access to materials that are inappropriate for minors.

**If my student has their own personal computer, can they use that as opposed to the one given out by the district?**

All students will need to use the school provided Chromebook because personal devices will not have the applications and other instructional materials that may be required for their classes.

**Can parents monitor the usage of their child's Chromebook?**

We encourage parents to monitor activity, particularly the use of the internet at home. The Chromebook is only filtered for inappropriate access and content when it is used at the school on the school's Internet. Most other sites for Internet access DO NOT provide a system that will restrict access to materials that are inappropriate for minors.

**What happens if I lose my Chromebook?**

Students should immediately report to their school's front office if their Chromebook gets lost or damaged. The school's administration may work with local authorities to help with the issue. If the device is not found, the student's family will be charged \$279 and the student's device will be replaced. It is up to the school's administration if the student will be allowed to take home the new Chromebook.

**If I experience technical problems with my Chromebook, who do I contact?**

Do not attempt to repair your Chromebook. All technical issues should be brought to the attention of the district as soon as possible. Our technical support staff will take care of these issues. District owned devices CANNOT be taken to outside sources for repair or other problems. You may be issued a temporary device or other materials until yours is working properly or replaced.

**What happens when a student's Chromebook is damaged or lost?**

The district does not have insurance to cover the replacement of a damaged or lost Chromebook. Parents will be responsible for the replacement cost, which is \$279. The building principal will work with families on an individual basis regarding the payment of the deductible. We will have a few extra devices in schools for use in the event of a damaged or lose. Each circumstance will be reviewed on an individual basis.

**Can parents chose to purchase insurance for the Chromebook?**

It is recommended that families check with their homeowners insurance to see if it may cover the cost of the deductible if needed. Another option is to pursue separate insurance to cover this cost if something happens to the student device. The district is not recommending any particular insurance.

**What happens to the Chromebook when the student leaves the district?**

Students who leave Marysville Public Schools during the school year must return the Chromebook, along with any issued accessories, when they leave the district. The device and all accessories should be returned to the school's main office. Failure to return the Chromebook in a timely fashion may result in legal action.

**What if a student forgets his/her password?**

The district has the ability to reset passwords. The student should report the problem to the office as soon as possible and our technology staff will reset the password.

**What if my child forgets their Chromebook at home?**

Students are responsible for bringing their Chromebooks to school every day unless otherwise directed by a staff member. Failure to bring the Chromebook or any other class material(s) does not release the student from their responsibility for class work. If a student repeatedly fails to bring materials to class the student may be subject to disciplinary action as detailed in the handbook.

**May a student/parent choose not to participate in this initiative?**

Of course, yes. But we would be disappointed if every student wasn't able to take advantage of this opportunity. We believe opting out will mean passing up a chance to be much more college and/or career ready by using our new technology. Having said that, if parents decide they don't want their student bringing the technology home, we will provide for use in the building and the student can leave it at the building when he/she goes home. Assignments can be printed off at school and go home with the student if the student and/or family choose not to have their student take the device home.